

SOS

Superior Office Solutions



**PRINT MANAGEMENT
& COPIER SALES**



ABOUT SOS

Even in an increasingly digital world, the need to duplicate information and print quickly and reliably remains vital to many businesses. Superior Office Solutions simplifies how companies select office technology and manage their copying needs. We offer top equipment brands that deliver the best quality for your investment, and our managed services reduce waste in printing-related expenses.

By combining the strengths of Superior Office Systems and Sapphire Office Solutions, we've doubled our capacity to serve businesses throughout the greater New York area. Our customized services and expert support ensures your staff has the ability to print and copy documents cost effectively at their fingertips. If you're tired of inconsistent office technology, you need Superior Office Solutions.



I love how polite their customer support is!
SOS has proven to be very communicative and always happy to help swiftly if I'm ever in need. Very happy with their work!

- MELISSA ULLOA



SERVICE SERVICE SERVICE

- **SERVICE:** The moment you call SOS you will speak to a live voice who can either handle your concern or direct you to somebody that can.
- **SERVICE:** If it's a desktop issue and you can't print or scan we have a help desk that can immediately triage and diagnose your issue. We can quickly remote into your computer and resolve it. If it's a Hardware issue we will dispatch a Certified Engineer on site within 4 hours or sooner.
- **SERVICE:** We stand behind our products. If you acquire a system through us and maintain a service contract, in the event we can't repair it, we provide a 5 year like for like replacement guarantee from the date of installation.

At SOS, each customer is important, no matter the size of the account. We've become New York's top copier dealer and managed print services company by always putting customers first, delivering the best service in the business, and exceeding customers' expectations.

SOS sells only the most reliable printer and copier brands, and we stand behind the performance of the equipment we sell. That's why when you experience an issue during business hours, you'll always talk to a live person for support and never hear an automated message. With immediate access to parts and supplies, SOS provides the fastest response to service requests in the industry. We never forget the importance of the personal touch and strive to provide real-time service call updates.

OUR SOLUTIONS



Office Technology Sales

Select from our wide range of copiers, multifunction printers, and other products.



Managed Print Services

Optimize your equipment and dramatically cut printing-related costs.



Document Management

Streamline your printing processes with efficient cloud-based workflows.



Equipment Leasing

Minimize upfront costs while securing the technology your business requires.



VoIP

Choose from over 80 carriers for at least 30% savings over on-premises phone systems.

BRANDS WE SELL

Canon  **KYOCERA**



KONICA MINOLTA



Contact Us

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Awards

Canon Top Dealer Award - 2015 to Present

